

DENVER DEPARTMENT OF PUBLIC HEALTH & ENVIRONMENT

Public Health Investigations Division 101 W Colfax Ave Ste 800 200

Denver CO

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PUBLIC HEALTH & ENVIRONMENT COMPLAINT REPORT

DEH ID: 2019-RH-CMP-0928

Facility Information

APT 102 1667 Race St Apt 102 Denver, CO 80206-1153

Complainant Information



Complaint Information

Complaint Type: Residential Health

CRM Case #: 3877640

Received Date: 9/23/2019 10:59:00 AM **Referred By:** 311

Received By: Paula Lopez Referred To: Department of Public Health & Environment

Referred Date:

Complaint Notes

Complaint Date:

Assigned To: Antonio Pasquarelli **Assigned Date:** 9/23/2019 11:00:00 AM

Nature of Complaint:

mold and mice infestation says she has reached out to Management and Corporate says it has been 2 months and no one has come out still says she has been complaining about the mold for more than 2 months.

Has Mgmt/Landlord been notified? Yes (Collect information and route) Mgmt/Landlord Contact # PK Management -303-327-5302 Trenay Is tenant currently in an eviction process? No Building, unit, or room number 102 Is caller the owner or tenant Tenant When did you first notice the issue last year

Investigation Notes

Investigation Date: 9/25/2019 10:45:00 AM

Contact Complnt: False
Contact Date:

Investigation Comments:

9/23/19: Complainant contacted by phone and voice message left providing contact information.

Email communication sent to property management to review complaint status. ADP

 $9/24/19 \colon \text{Complainant}$ contacted by phone and site visit scheduled at location. ADP

 $9/25/19\colon\!$ Site visit conducted at dwelling unit with complainant/tenant present.

During the site visit, the following violations were observed:
The radiator heater piping located under the west bedroom window was observed to have a leak that was dripping water onto the carpet floor.
The wall, floor and baseboard surrounding the radiator heater under the window in the west bedroom was observed to have high moisture readings, possible organic mold like substance and moisture damage. Pest droppings or nesting of rodents were not observed, however, gaps and holes in the flooring were observed around radiator piping throughout the unit including, but not limited to, the front living space to the left of the refrigerator, bathroom and west bedroom.

ADP

 $9/27/19\hbox{:}\ A$ compliance document was sent to and received by property management via email. ADP

10/10/19: Documentation including work order, pictures and statements were received from property management via email that indicated all violations were corrected. ADP

10/16/19: Complainant/tenant contacted by phone to review status and voice message left providing contact information. ADP

10/22/19: Complainant/tenant contacted by phone to review status and voice message left providing contact information.

No contact has been received from complainant/tenant. ADP

10/31/19: No contact has been received from complainant/tenant. Case closed at this time as founded and corrected. ADP

Approved By: Tara Olson

Complaint Status: Founded

Finalization Date: 10/31/2019 8:15:00 AM

Complaint Handling

Site Visit ■ Letter ■ Office Visit ■ Telephone ■

Recieved Via:

Received Via Comments:

RHH Details

Recording / Release **Dispostition:** CMP Complet 149 Complet Master Recall Date: Notice Type: Delivery Type: Use Change: Demolition: **Bath Share** Violations: Violation 1: **GV Number** Violation 2: Court Date Violation 3: Appeal Type: Violation 4: Appeal Number: Violation 5: Recording Date: Recording Reception #: Violation 6: Release Date:

Release Reception #:

Violation Comments:

Corrected:

Count: