

Colorado Rockies Fans-In-The-Stands Protocols – First Homestand of 2021

- Ballpark Seating Capacity
 - March 31, 2021 – one (1) workout/batting practice day, limited capacity of 4.6% (2,337 of 50,144)
 - April 1-8, 2021 – seven (7) games, limited capacity of 42.6% (21,363 of 50,144)
 - April 16-September 29, 2021 – seventy-four (74) games, capacity TBD
 - Fan seating and concourse areas will consist of a total of approximately 500,543 square feet (23 square feet per fan), of which 436,476 is outdoor space and 64,067 is inside space.
 - Tickets will be sold primarily to ticket plan holders.
 - Limited number of tickets will be available for single game sales.
 - Tickets will be sold in groups of 2, 3 or 4 seating pods and prohibitions put on purchasing less than the full pod (i.e., cannot purchase only 2 tickets in a 4-ticket seating pod).
 - Seating pods are disbursed around the Ballpark to create in-stadium seating. Each pod has no one sitting in front, behind or on either side.
 - Every guest will have a designated, ticketed seat.
 - No standing-room-only tickets will be sold, including on the Rooftop.
 - 2.4% of the available seating will be accessible seating (ADA compliant).
 - There will be no paper tickets; digital/mobile tickets will be used to eliminate contact and assist with contact tracing.
 - A message will appear with digital tickets advising fans not to come to the Ballpark if they are experiencing any symptoms.
 - All guests over the age of 3 will be required to wear face coverings at all times while inside the Ballpark unless they are sitting in their seats. In addition, the Club will encourage guests to wear face coverings at all times unless they are eating or drinking in their seats.
 - Prior to the first home game, all seats not manifested will be secured to prohibit use.
 - The Club will designate each seating section within the Ballpark as a section pod. The average seating capacity of each section pod without any restrictions is 281. The average limited seating capacity for each section pod under the Club's protocols will be 120, which is 43% of the total capacity.
 - Attached as Exhibit A are diagrams showing the layout for the seating pods inside the Ballpark.
- Entrance Gates, Game Day Event Staff, Movement Around the Ballpark and Parking
 - 38 out of 66 turnstile entrances to the Ballpark will be open to provide social distancing.
 - All tickets will designate a specific gate for guests to enter and exit.
 - Gates will have stanchions and social distancing markers on the grounds in order to maintain traffic flow.
 - Each elevator capacity will be posted and will be operated by a game day staff member, and elevators will be restricted based on capacity and to guests that need assistance.
 - Each escalator will have a game day staff member at the top and bottom of the escalator in order to manage flow and access to the escalator.
 - Game day event staff will be required to undergo daily temperature/symptom screening prior to entering the Ballpark.
 - Game day staff will be required to wear appropriate PPE based on their job responsibilities (i.e., face masks, face shields and gloves) at all times.
 - Game day event staff will be present at each gate to assist with traffic flow.

- Game day staff will be assigned to each section pod to monitor guests, direct guests to specific restrooms and concessions and to assist guests in following health and safety protocols, including social distancing.
 - Game day staff assigned to the top of each section pod will check each guest's ticket and direct them to the proper aisle to access their seat.
 - Game day staff (ushers) will be positioned 6 feet away from seated guests.
 - Game day staff will be required to complete a home health screening before arriving at the Ballpark, wear appropriate PPE and maintain social distancing while entering the Ballpark, and complete a facility screening of common COVID-19 symptoms and temperature check in order to access the Ballpark. Anyone who is symptomatic will be denied access to the Ballpark.
 - Ticket windows spaced 8 feet apart with permanent glass and built in speakers will be open around the Ballpark to provide customer service and to provide social distancing for guests and staff.
 - Directional arrows on the concourses indicate one-way traffic flow patterns in the Ballpark.
 - Directional arrows on stairways and ramps indicate one-way traffic flow patterns.
 - Game day staff will direct and enforce one-way traffic flow patterns.
 - Guests will be permitted to exit at any time but will not be allowed to re-enter the Ballpark after exiting.
 - All parking lots at Coors Field will be open and will only accept credit cards or pre-purchased permits.
 - Parking shuttles will maintain capacity limitations based on the size of each type of shuttle consistent with applicable guidelines and industry standards.
 - Drivers will be required to wear appropriate PPE on the parking shuttles at all times.
 - Guests will be required to wear face masks on the parking shuttles at all times.
 - Parking shuttles will be wiped down by driver with disinfectant wipes after each trip.
- Suites
 - 54 suites will be available with limited capacity of 40% (e.g., 20-person suite with 8 guests).
 - Only pre-packaged drinks and snacks will be available.
 - No buffet-style dining will be made available.
 - Hand sanitizer and sinks with hand soap are available in every suite.
 - Suite doors will be required to be propped open to eliminate the common touch point of the handle.
 - Suites will not have dedicated suite attendants (staff).
- Concessions
 - All concession stands will be open throughout the Ballpark with 240 out of 495 register lines to provide for social distancing.
 - There will be no concession vendors "hawking" in the stands or anywhere else in the Ballpark.
 - Concessions will be staffed by Aramark Sports & Entertainment ("Aramark") employees.
 - All Aramark employees will be required to abide by Aramark's health and safety protocols including remaining at home in the event they are symptomatic and undergoing required screening prior to entering the Ballpark.
 - Aramark employees will be required to wear appropriate PPE at all times (i.e., face masks, face shields and gloves) depending on their job functions.

- Each concession stand will have one-way flow and visual social distancing markers on the ground.
 - Soda will be sold in packages or in cups with lids and straws.
 - Food will be prepared in strict compliance with FDA and CDC guidelines. Aramark has been coordinating its protocols with DDPHE.
 - The Club's Chief Operating Officer and Health Compliance Officer will connect with the Manager of DDPHE to review and discuss protocols.
 - Condiments (ketchup, mustard, relish, onions, etc.) will only be offered in single-use packets at the concession stands upon purchase.
 - Portable tables and chairs in common areas will be removed. Guests will be required to eat in their seats.
 - Access to drink rails, including on the Rooftop, will be prohibited.
 - All transactions will be cashless to minimize contact. There will be two (2) cash exchange machines located in the Ballpark to accommodate fans.
 - Mountain Ranch Bar & Grill, Mountain Ranch Club and Toyota Land Cruiser Club will be available for dining per State's current restaurant guidelines.
 - Mobile beverage ordering will be available on the Club Level.
 - Attached as Exhibit B are Aramark's protocols for operating concession stands.
- Restrooms
 - All restrooms in the Ballpark will be open.
 - Capacity signage will be posted outside of restrooms.
 - Where possible, doors will be propped open.
 - Common touch points in restrooms will be disinfected throughout the game.
- Signage
 - Signage will be posted throughout the Ballpark regarding social distancing, proper hygiene and potential COVID-19 symptoms.
 - Social distancing markers will be placed on the ground at any location where a line may form (concessions, restrooms, stores, etc.).
 - Attached as Exhibit C are examples of the signage and social distancing markers throughout the Ballpark.
- Stores
 - All stores and kiosks in the Ballpark will be open to guests and will operate in accordance with the State's current retail guidelines.
 - Capacity signage will be posted outside of the stores.
 - Stores and kiosks will have one-way traffic flow and social distancing markers.
 - Fitting rooms will be closed and locked.
 - Guests will be prohibited from trying on items.
 - Staff members will be required to wear appropriate PPE at all times.
 - All transactions will be cashless to minimize contact and assist with contact tracing. There will be two (2) cash exchange locations throughout the Ballpark to accommodate fans.
 - There will be no returns or exchanges of merchandise.
 - Appropriate social distancing, hygiene and symptom signage will be posted inside/outside the store.

- Hand sanitizer stations will be made available at each store.
- Cleaning
 - Ballpark cleaning will be conducted by employees of Aramark Facility Services (“AFS”).
 - All AFS employees will be required to abide by AFS’s health and safety protocols including remaining at home in the event they are symptomatic and undergoing required screening prior to entering the Ballpark.
 - All areas of the Ballpark including seats, restrooms, concession stands, stores, elevators and suites will be thoroughly cleaned after each game in accordance with CDC guidelines.
 - Concourses and surfaces underneath seats will be washed between games.
 - Common touch points will be eliminated to the greatest extent possible such as doors that will be propped open.
 - AFS employees will traverse the Ballpark during the game wiping down common touch points per CDC guidelines.
 - Elevator capacity will be restricted by elevator operators. Social distancing guidelines will be required in elevators.
 - Hand sanitizer stations will be located throughout the Ballpark.
 - Attached as Exhibit D is a copy of AFS cleaning protocols for the Ballpark.
- Other Information
 - Club will use its television, radio, social media and in-game messaging platforms to educate and reinforce compliance with protocols and to encourage personal responsibility. The Club will utilize players and coaches to create public service announcements that will be broadcasted on all media platforms during the game.
 - No pre-game or in-game entertainment will be permitted on the field or on the top of the dugouts.
 - Guests will not be allowed entry onto the field at any time.
 - There will be no post-game entertainment such as concerts or fireworks.
 - The Club’s mascot, Dinger, will not make any in-game appearances.
 - Players will not be permitted to sign autographs or take pictures with fans.
 - Players will be discouraged from throwing balls into the crowd.
 - Staff and broadcasters will be prohibited from throwing items into the crowd.
 - There will be no in-game contests that require close contact.
 - Playgrounds within the Ballpark will be closed.
 - Smoking will not be permitted inside the Ballpark.
 - There will be certification by the Club to MLB regarding facility access protocols.
 - COVID-19 related education for all players, staff and employees will be provided by MLB.
 - The Club is working in conjunction with the following local hospitals in preparation for conducting games with fans at Coors Field: [REDACTED]
 - The Club will have two dedicated isolation rooms inside Coors Field for any guests or staff who become symptomatic during the game with the goal of removing the guest or staff from the Ballpark as quickly as possible.
 - The Club will have at least 1 emergency room doctor and 7 paramedics at Coors Field for each game to assist fans and staff.

- The Club is creating a landing page on Rockies.com, which will provide game day information for all guests including, but not limited to, ticketing, entrance procedures, concessions, restrooms, cleaning protocols, etc.
 - Music, video and public announcement volume will be at an appropriate level to allow guests to have normal conversations.
 - Coors Field has █ security cameras with 261 views inside and outside the Ballpark and █ dedicated game day staff monitoring the cameras at all times, which the Club can utilize to monitor guests and to assist with contact tracing.
 - Tier 2 personnel are the only persons that have limited contact with Tier 1 personnel. Tier 2 personnel are allowed to be the bridge between Tier 1 personnel and third parties, but Tier 2 personnel are required to maintain all health protocols during such encounters including strict face covering and social distancing. Tier 2 personnel are included in the testing regime under the MLB protocols.
- Games
 - Visiting teams and umpires are subject to MLB's Operations Manual. The Operations Manual has strict protocols on such issues as travel, access to players and coaches, testing and monitoring, responding to symptoms or positive tests, clubhouse access and reporting times, team operations and game play.
 - Visiting teams will conduct health screening, including temperature checks, prior to leaving the hotel.
 - Visiting teams may only access Restricted Area of the Ballpark.
 - Contact between the home and visiting team will be limited to in-game active play.
 - Umpires will be required to be temperature and symptom screened upon arrival at the Ballpark.
 - Umpires may only access the Restricted Area of the Ballpark and will minimize contact with players and coaches.
 - Media will not be permitted to enter the Restricted Area and will be required to conduct any post-game interviews via Zoom.
 - Covered Individuals (as defined in the MLB Operations Manual) who are not cleared to participate in team activities due to COVID-19 protocols are not permitted to access the Ballpark.
 - As part of the in-take process under the MLB Operations Manual, Covered Individuals who test are required to isolate until they receive a negative test result.
 - Multiple isolation rooms will be provided for Covered Individuals pursuant to the MLB Operations Manual.
 - Covered Individuals (including Umpires) are screened prior to entering the Ballpark.
 - Covered Individuals (including Umpires) access the Ballpark through a separate entrance than all other staff and personnel.
 - "Extra Scrutiny Contacts" is defined on Page 2-17 of the MLB Operations Manual and constitutes anyone with "significant interaction with the infected individual" but does not qualify as a close contact.
 - Pursuant to Section 4.4 of the MLB Operations Manual, only Covered Individuals are permitted to assist with player/coach interview logistics.